



Youth Worker - Casual

The opportunity

Help young people feel heard, valued and connected.

As a Casual Youth Worker, you will help create those opportunities every day. Working within Council's Youth Services team, you will support young people aged 12 to 24 across the Wollongong Local Government Area through programs, activities, drop-in services, information, support and referrals.

You will join a passionate team that works alongside young people to create safe, welcoming and inclusive spaces where they can participate, build confidence and have a voice in their community. The role works closely with young people, schools, community groups, government and non-government organisations, youth service providers and other Council teams.

We are looking for a mix of experienced and emerging youth workers who bring enthusiasm, empathy, sound judgement and a genuine commitment to supporting young people.

As part of our casual pool, you may be called upon to work across a variety of Youth Services programs and locations based on operational needs. Flexibility is important, as shifts may include days, evenings and weekends, sometimes at short notice.

Salary from \$44.32 per hour plus superannuation and any applicable casual loading (Salary package will be assessed based on skills, experience, and qualifications)

Under Part 2, Section 6 of the Child Protection (Working With Children) Act 2012, this position has been designated as requiring a paid Working With Children Check.

Interested?

Click on 'Apply' to complete your online application.

You will be prompted through the application to answer the selection criteria as outlined overleaf.

Contact Katie Kapp, Coordinator Youth Services, on (02) 4227 7120 for questions related to the job.

For questions related to submitting your application online, our recruitment process or you require adjustments in the recruitment process, please contact the Talent Acquisition Team on (02) 4227 7065.

Applications close 11:59pm, Monday 5 October 2026.

How you'll make a difference

You will develop and deliver programs and activities for young people aged 12 to 24 that encourage participation, connection and positive outcomes for young people across the Wollongong community.

You will:

- Build positive relationships with young people and creating safe, welcoming and inclusive environments.
- Provide information, support, advocacy and referrals that help young people access the services they need.
- Respond appropriately to challenging situations and supporting the resolution of issues as they arise.
- Contribute to community development initiatives that increase access to Youth Services.
- Supporting a culture that prioritises child safety, wellbeing and workplace safety.

Success in the role comes from building trusted relationships, supporting young people to access opportunities and services, and contributing to programs that help young people feel connected, included and empowered.

About you

You care about young people and believe they deserve to be heard, respected and supported. You build rapport easily, communicate with confidence and know how to create positive and inclusive environments where people feel comfortable being themselves.

You will bring:

- Qualifications in youth work, community services, social sciences, behavioural sciences or a related discipline, and/or relevant experience.
- Strong communication and interpersonal skills.
- Confidence working with people from diverse backgrounds.
- Sound judgement and problem solving skills.
- The ability to work both independently and as part of a team.
- A commitment to child safety and wellbeing
- A current NSW Working With Children Check or the ability to obtain one prior to commencement.
- Most importantly, you will role model Council's values of Respect, Integrity, OneTeam, Sustainability and Courage in the way you work with young people, colleagues and community partners.



2025 Winner
AHRI Awards:
Best Employee
Experience
Strategy



2025 Highly Commended
NSW Local Government
Excellence Awards:
Organisational Diversity
& Inclusion



Veterans
Employment
Program



Committed
to Core
Inclusion



Selection Criteria

Wollongong City Council uses a merit-based recruitment process.

To support the panel in assessing your suitability, please respond to the criterion in detail. Your responses should clearly demonstrate how you meet each requirement, using specific examples that highlight your relevant skills, experience, knowledge, and attributes.

Please ensure your answers are authentic and reflect your own experiences. Responses generated by AI or copied from generic sources are discouraged, as they do not provide the depth or relevance needed for effective assessment.

We also encourage you to reflect on how your approach and values align with Wollongong City Council's core values: Respect, Integrity, One Team, Sustainability, and Courage.

The more detail you provide, the better equipped the panel will be to understand your capabilities and alignment with the role and our organisation

1. Outline your tertiary qualifications (e.g. social sciences, behavioural sciences, youth work or a discipline relevant to community development and services) **and/or** your relevant experience working with young people, identifying their specific needs and supporting them.
2. Wollongong City Council is committed to being a child safe organisation. Keeping children and young people safe is everyone's responsibility. What is your understanding of child safety and child protection in a role working directly with young people?
3. Tell us about a time you built a positive relationship with a young person, customer, participant or community member.
4. This is a child related position. Applicants over the age of 18 must have a Paid NSW Working With Children Check to be considered for this position. Please provide your paid NSW working with Children Check Clearance Number. If you don't have one or are under 18 years of age, please let us know in the comments below. Please note: All candidates over the age of 18 who are being considered for the position will be required to obtain this as part of the preemployment check process.
5. Please outline your availability Monday through Sunday. Include hours per day and days of the week.



Why you'll love working here

We're values based, and purpose-led

We care about our community and aim to create an extraordinary Wollongong. This is achieved by working toward the goals in the Our Wollongong Our Future Community Strategic Plan 2035. Our work is guided by our values of Courage, Integrity, Respect, Sustainable and One Team.

Make a difference in your community

You'll be part of a team that makes a positive impact through the services they provide, the infrastructure they build and the community they create.

Be your authentic self

Our strength is the diversity of our people. Council is an inclusive workplace where everyone is welcome, valued and belongs.

Grow capability and opportunity

We'll invest in you to develop the next generation of leaders who'll deliver services, projects and infrastructure that can only be found in large complex organisations.

Create local and industry connections

As part of a large and complex Council in a major city, you'll establish networks with a range of Local Government Industry peers, bodies, associations and organisations.

Career growth and recognition

Reward and recognition, corporate learning opportunities, study assistance, and leadership development programs to help you grow and succeed.

True work-life balance

We know you work hard, and we make sure that effort is rewarded with real flexibility. Our hybrid work options, flex-time, and rostered days off mean you can maintain balance with family and enjoying our coastal lifestyle, while delivering great outcomes for community.

Health, safety, and wellbeing

We prioritise a safe workplace for everyone, every day, everywhere. Our wellbeing programs support mental, physical and social wellbeing of our people to be at their best and include an Employee Assistance Program, skin and hearing checks and discounted gym memberships.

A vibrant social culture

We have a thriving Social Club hosting a range of fun activities year-round from trivia to happy hour events, themed nights and more. There's a dedicated social space with table tennis, pool table and shared break out areas.



Next steps

How to apply

Click apply and submit your up-to-date resume and answer the selection criteria questions.

Your application will be assessed following the conclusion of the advertising period.

We will keep you informed during the recruitment process to:

- Advise you of your progress through each stage;
- Explain assessments that you need to complete;
- Notify you of the outcome of your application by email or phone, and
- Provide you with feedback on your request.

For assistance in submitting your application, please contact the Talent Acquisition Team on (02) 4227 7065.

More information

- We encourage applications from everyone regardless of gender, age, ethnicity, cultural background, faith, disability or gender identity. People with disability are encouraged to reach out so they can be supported to access adjustments in recruitment processes and in the workplace, to enable them to demonstrate their skills and capabilities to meet the requirements of the job.
- Wollongong Council adheres to the principles of a child safe organisation and is committed to the care and protection of all children and young people in the community.
- Suitable candidates may be placed on an eligibility list for future opportunities in the team, which may include full time, part time, temporary and or casual.
- Suitable candidates are subject to employment screening which includes reference checks, Identity and Medical History Checks, and may also include a Nationally Coordinated Criminal History Check and Working with Children Check. Employment is subject to clearance of all these checks.

