

Melton City Council

Integration Developer

Position Description

PD: 00826

A welcoming and liveable
City accessible to all

1. Position details

Position Title	Integration Developer
Directorate	Organisational Performance
Business Unit	Technology
Position Classification	Band 8
Enterprise Agreement	Melton City Council Enterprise Agreement No 10 2022 - 2026 or any successor enterprise agreement.

2. Organisational relationships

Reports to	Technical Lead
Supervises	NIL
Internal liaisons	• Program Director – Technology Change Program • IT Operations • IT Leadership and Subject Matter Experts • Business Unit Leaders
External liaisons	• Technology vendors and systems integrators • Independent assurance and advisory partners • Cybersecurity and data compliance stakeholders

3. Our Organisation

1. Council Values

Our Values, Vibrant Melton or Motivate, Empower, Lead, Trust Open, and Nurture, represent how we behave and operate in all our interactions with the community and each other. At Melton City Council, our diversity is our strength. We foster an inclusive workplace where everyone, regardless of who they are or what they do for our organisation, is equally involved and supported in all areas of Council.

2. Occupational Health and Safety

Each employee has the right to a safe working environment and should advise their Manager/ Supervisor of any risk or condition that could result in accident or injury. Each employee is responsible for their own health and safety, adhering to Melton City Council procedures and participating in appropriate safety education and evaluation activities.

3. Melton City Council Policies and Procedures

Our policies and procedures are set out in various documents located throughout the organisation and electronically on the intranet. It is the responsibility of each employee to familiarise themselves with these policies and procedures, including our Employee Code of Conduct.

4. Child Safe Environment

Melton City Council is committed to being a child safe organisation and has Zero tolerance for child abuse. Melton City Council is committed to creating and maintaining a child safe organisation where protecting children and preventing and responding to child abuse is at the centre of our everyday thinking and service delivery. It is the responsibility of each employee to familiarise themselves with the Child Safe policy and procedure, including the Child Safe Code of Conduct.



5. General Information

The incumbent can expect to be allocated duties not explicitly mentioned in this document but within the capacity, qualifications and experience generally expected from persons occupying positions at this classification.

4. Position objectives

- Contribute to the design, development, implementation, and ongoing support of integration solutions across a diverse suite of enterprise applications, ensuring reliable and secure data exchange across the organisation.
- Translate requirements into robust, maintainable integration components while adhering to established platform standards, design and development guidelines.

5. Key responsibility areas

- Lead the planning, design, and development of integration solutions using Azure Integration Services (Azure Function Apps, Logic Apps, CI/CD Pipeline, and API Management) and TechnologyOne tools such as T1 Connect, REST APIs, Data Exchange, and Ci Anywhere.
- Support decision making on integration best practices and technical solution approaches.
- Work with business analysts, project teams, architects, and stakeholders to translate integration requirements into scalable, effective solutions aligned with organisational objectives.
- Develop, implement, and maintain integration workflows, API's and scripts in line with architecture patterns, design and development guidelines, governance, security, and compliance standards.
- Maintain clear and centralised documentation, including design specifications, mappings, configurations, and test artefacts.
- Conduct unit testing and assist with system and integration testing to validate solution quality, developing and presenting reports to key stakeholders to communicate evidence-based solutions.
- Stay current with TechnologyOne updates and industry trends to enhance integration capabilities.
- Perform additional duties related to the Technology Change Program as required and aligned with organisational policies.
- Work collaboratively and in consultation with technical leads, architects, IT Operations and delivery partners to discuss program issues and solutions as well as program timelines and quality expectations.
- Exhibit a strong dedication to Occupational Health and Safety (OHS) accountability by adhering to pertinent OHS regulations, policies and procedures, actively fostering a secure work environment, and proactively mitigating potential workplace risks.

6. Accountability and extent of authority

- Accountable for maintaining oversight of decision tracking and for managing the creation, implementation, compliance and evaluation of integration related deliverables and applicable standards and procedures.



- Demonstrated ability to manage resources with the freedom to act set by broad goals, policies and budgets, decisions may have a substantial impact on the business unit or on public perception of the organisation.
- Ability to develop policy options, strategies and specialist technical documents that may have a substantial impact on the organisation, operating in a wide scope within the area of expertise.
- Expected to provide expert recommendations on integration process design and change management strategies with the autonomy to act within the parameters defined by organisational policies and project objectives.

7. Judgement and decision making

- Ability to exercise sound judgement in identifying and analysing an unspecified range of opportunities for system and process improvements, evaluating a range of alternatives and selecting the most effective solutions to meet business and technical requirements.
- Proven capacity to utilise less well-defined methods, procedures and processes, and contribute to their development and adaptation, when problem solving and developing policy or strategies.
- Demonstrated capability to make informed decisions relating to the development, implementation and ongoing compliance of integration systems, data deliverables, and associated standards and procedures.
- Demonstrates a high level of critical thinking, analytical reasoning and problem-solving skills to resolve complex technical and operational issues effectively.

8. Specialist skills and knowledge

- Proficient in designing and implementing integration platforms using Azure Integration Services (iPaaS), including Azure API Management (APIM), Logic Apps, Service Bus, Service Queue, Azure Data Factory, Azure Functions, and Azure Storage, to connect internal and external systems.
- Skilled in API design, configuration, and development using Azure APIM, adhering to RESTful API standards (e.g., Swagger/OpenAPI), versioning, security, and performance optimization.
- Proficient in Azure DevOps for continuous integration and deployment (CI/CD) pipelines.
- Skilled in integrating IaaS, PaaS, and SaaS applications to enhance business operations and ensure seamless data exchange.
- Proficiency in the application of theoretical methods in the search for solutions to new problems and opportunities which may extend beyond the field of expertise.
- Understanding of long-term goals of Council, as well as the organisation's values and aspirations within the legal, socio-economic and political context of operations.

9. Management skills

- Effectively escalate issues, provide timely updates and seek guidance or direction as required ensuring alignment with broader project and organisational goals.
- Highly developed collaborative skills to achieve objectives and goals, taking in account of both internal and external constraints and opportunities.
- Work with specialist technical resources to deliver complex integration solutions in alignment with enterprise and solution architecture frameworks, ensuring that deliverables are both technically sound and practically applicable to business needs.



10. Interpersonal skills

- Capable of understanding complex information and communicating it clearly to both technical and non-technical audiences, maintaining open lines of communications to provide and present regular updates and reports on progress, emerging issues or shifting priorities.
- Skilled in clearly communicating complex technical concepts and ideas to both technical and non-technical audiences, in one-on-one and group settings.
- Ability to persuade, convince or negotiate effectively with clients, employees, tribunals and counterparts in other organisations to discuss and solve specialist problems, as well as resolve internal organisational issues through creative thinking and adopting new solutions.

11. Qualifications and experience

- Tertiary qualifications in Information Technology, Systems Engineering or related field with relevant experience plus post graduate qualifications, or lesser formal qualifications with extensive and diverse experience, or intensive specialist experience.
- Extensive experience in the design, development and implementation of integration and data exchange solutions
- Experience in the design and development of integration solutions as well business process automations using project delivery techniques including PMBOK, Agile and DevOps.
- Operational knowledge and expertise in business applications, programming languages and integration.

12. Key Selection Criteria

1. Tertiary qualifications in Information Technology, Systems Engineering or related field with relevant experience plus post graduate qualifications, or lesser formal qualifications with extensive and diverse experience, or intensive specialist experience.
2. Demonstrated expertise in architecting and actualizing integration solutions alongside business process automation, employing esteemed project delivery methodologies like PMBOK, Agile, and DevOps
3. Proven experience in support functions and ability to perform detailed troubleshooting and root cause analysis across systems, including working with external and internal customers/ stakeholders/ vendors.
4. Experience supporting establishment and implementation of best practices with regard to configuration, development, testing, data integrity and data security within the Integration Platforms.
5. Demonstrated ability to analyse complex systems and identify potential areas of risk or improvement.

I confirm I have read the Position Description, understand its content and agree to work in accordance with the requirements of the position.

Chief Information Officer

July 2026

Approved by Position Title

Date Approved

Incumbent's name

Signature

Date

