

PLUMBER - RESIDENTIAL MAINTENANCE POSITION DESCRIPTION

Position Title	Plumber – Residential Maintenance
Directorate	Infrastructure Services
Department	Corporate Properties
Position No.	57,513.00
Classification	BT1 - BT3 - Building - Plumber
Awards Stream	Queensland Local Government Industry (Stream C) Award - State 2017
Reports To	57,505 - Team Leader – Trade Services
Last Review Date	July 2026

ORGANISATION SUMMARY:

OUR VISION:	Helping to energise the world. A region that feeds, powers and builds communities, now and for the future.
OUR GOAL:	To pursue long-term sustainable futures for Isaac's communities.
OUR VALUES:	Community Focus Teamwork Caring Positive Work Ethic

We're a region unique in charm and a character-growing attraction for many keen to explore the road less travelled. It's a place where traditional country qualities live on within modern, vibrant communities.

Isaac Regional Council plays a role to ensure our communities have a long sustainable life, so it continues to be a great place to raise a family and to find new or old passions.

Our public spaces are valued and activated, our communities' lifestyles and wellbeing are prioritised, and our individual and collective identities are celebrated.

We need to use new ideas in everything we do because of the fast changes happening all over the world.

This helps us deal with changes and provide the best service. As a Council, we will continue to maintain a clear and balanced vision for the future that shapes all our decisions as we feed, build and power communities.

DEPARTMENT SUMMARY:

The Corporate Properties Department ensures an integrated approach to internal services across the organisation. The Corporate Properties Department is responsible for the planned maintenance and renewal of residential buildings, fatigue accommodation and administration facilities. The department is also responsible for the sound delivery of capital projects and strategic asset management for Isaac Regional Council in an efficient and cost-effective manner.

POSITION SUMMARY:

The Plumber - residential maintenance position will undertake and be responsible for plumbing duties associated with the construction, installation and maintenance of Councils residential buildings, administration facilities and other relevant infrastructure.

DUTIES:

Position Accountabilities and Performance Objectives

- General plumbing maintenance e.g. leaking tap repairs, leaking toilets, drainage in the residential sector
- Test and carry out maintenance
- Provide mentoring to plumbing apprentices
- Assessing and diagnosing plumbing issues and providing scopes and relevant information on rectifications
- Hot water system & heating installations and repairs
- Efficient and effective utilisation for resources as allocated under the level of the responsibility for this position
- Conduct all business transactions in an ethical, friendly, efficient and professional manner

KEY COMPETENCIES:

Essential Knowledge and Skills

- Relevant trade qualifications
- Basic understanding of the *Plumbing and Drainage Act 2018*
- Demonstrated ability to allocate workflows and resources to achieve work program objectives
- Exceptional customer service and communication skills both verbal and written
- The ability to work both autonomously and as part of a team
- Ability to follow written procedures and interpret documentation, including the ability to accurately record data and prepare for work notes
- Ability to diagnose, repair and maintain residential plumbing systems.
- Provide and maintain a personal set of basic plumbing tools necessary to safely and effectively undertake the duties of the role.

Experience

- Gas fitting experience (highly regarded but not essential)
- Demonstrated knowledge of construction and maintenance techniques with domestic plumbing
- Demonstrated experience in commercial, domestic and/or Local Government highly regarded
- Possess knowledge and understanding of Workplace Health and Safety requirements

Qualifications

Mandatory – this role requires the possession of:

1. Valid Driver Licence
2. Certificate III in plumbing (Trade qualification)
3. Queensland Plumbing Licence
4. General Construction white card or blue card
5. RIIWHS204E – Work Safely at Heights

6. Current Senior First Aid Certificate – superseded by HLTAID011 Provide First Aid (Desirable but not mandatory)

Qualifications

Desirable –

1. Backflow Prevention endorsement
2. Restricted electrical disconnect/reconnect licence.
3. TMV (Thermostatic Mixing Valve) endorsement
4. Current Confined Space Entry Certificate – Terminology is loose and could refer to High Risk Work Permit - not mandatory as we do not enter confined spaces (e.g. sewer networks etc.) replace with "RIIWH202E – Enter and Work in Confined Spaces"

DELEGATED AUTHORITY AND ACCOUNTABILITY:

Delegations as detailed in Council's Delegation of Authority register.

EXTENT OF AUTHORITY:

Position exercises a degree of autonomy and works under general direction with the freedom to act within established policies practices. The position must understand that their powers are limited to their delegated authority and know and comply with any authority and obligation that comes with their powers.

CERTIFICATION:

The details contained in this document are an accurate statement of the duties, responsibilities and other requirements of the position.

	EMPLOYEE	DEPARTMENT MANAGER
Name		
Signature		
Date		