

Position Description

Title	Field Technician		
Directorate	Infrastructure Services		
Business Unit	Parks and Natural Environment		
Agreement	City of Joondalup Outside Workforce Enterprise Agreement 2025		
Classification	F		
Reports To	Team Leader - Natural Environment	Direct Reports	0
Internal Relationships	• Engineering Services • Parks and Natural Environment • Asset Management • Waste Services • All other relevant business units	External Relationships	The City of Joondalup has numerous customers with a wide range of service needs including residents, local businesses, contractors, rate payers, community groups, visitors and government departments.

Our Vision

“A Global City: Bold, Creative and Prosperous”

Our Distinguishing Values

- **Bold** – We will make courageous decisions for the benefit of the community and future generations.
- **Ambitious** – We will lead with strength and conviction to achieve our vision for the City.
- **Innovative** – We will learn and adapt to changing circumstances to ensure we are always one step ahead.
- **Enterprising** – We will undertake ventures that forge new directions for business and the local economy.
- **Prosperous** – We will ensure our City benefits from a thriving economy built on local commercial success.
- **Compassionate** – We will act with empathy and understanding of our community’s needs and ambitions.

Position Purpose

- The Field Technician is responsible for undertaking regeneration and maintenance on the City's bushland and natural areas, in addition to operating fleet and plant equipment.

Stakeholder Engagement

- Operate as a part of a team, providing high quality customer service to residents and members of the public.
- Contribute to the achievement of corporate objectives by ensuring all stakeholders are dealt with in a professional and timely manner.

Corporate Responsibilities

- Demonstrate and champion behaviour that is consistent with the City's values.
- Through the delivery of outstanding service, maintain the City's reputation of customer service excellence.
- Comply with Work, Health and Safety (WHS) legislation, City protocols, procedures and other WHS related requirements, and actively support the City safety systems.
- Report unsafe practices or hazards to supervisors or WHS representatives immediately.
- Comply with other legislative requirements in accordance with the parameters of the position.
- Carry out duties in accordance with the City's Code of Conduct and the protocols, procedures and guidelines that support it.

- Recognise our legal and moral responsibilities in keeping children safe from harm and promoting their best interests. It is expected that this position will adhere with the above statement and reporting obligations whilst completing their duties.
- Carry out all other duties as deemed reasonable and appropriate to the scope and classification of the role as directed from time to time.
- The City of Joondalup is an Equal Opportunity employer, committed to promoting fairness, equity, diversity and inclusion. We welcome applications from people with diverse cultural backgrounds and abilities, for advertised positions.

Key Position Responsibilities

- Undertake activities in accordance with the business unit plan, project plan, other relevant plans and budgets and within agreed timeframes.
- Ensure all works are undertaken in a productive and timely manner in accordance with City guidelines, ISO 9001, specifications, procedures and adopted practices.
- Ensure diligence in relation to the use and user maintenance of plant and equipment in accordance with manufacturer's instruction and safe operating procedures.
- Ensure that traffic management operations are conducted safely and in accordance with the current Main Roads Code of Practice.
- Customer service is delivered in accordance with the City's Customer Service Charter and relevant protocols and procedures.

Accountability and Extent of Authority

- This position works with limited supervision within procedures and guidelines.
- This position is able to make recommendations in plant operations and areas requiring works scheduling.
- This position is responsible for quality and standard of work performed, including productivity and safety.
- This position is responsible for the operation of specialist machinery.
- Solutions to problems generally found in precedents, guidelines or processes. Assistance available from supervisor.
- This position requires medium level decision making on technical aspects of plant and equipment.

Key Result Areas

Service Delivery	• Undertake regeneration and maintenance of natural areas including planting, fencing, seed collection, and propagation of native plants to relevant standards and within allocated time frames. • Inspect natural areas and identify weed species to determine the correct method of removal. • Calibrate and operate spraying equipment and other minor plant to complete designated work schedules. • Record and review environmental condition data. • Assist in overseeing volunteers associated with Natural Environment. • Update work orders and allocated tasks through the City's electronic work management system /device. • Identify faults and required maintenance on natural areas infrastructure and report through the City's electronic work management system /device. • Actively contribute improvement suggestions for processes and procedures. • Comply with the City's processes, work practices and documentation to support maintaining Quality Management System and ISO 9001 certification. • Display attitudes and behaviours that support a culture of continuous improvement across the Infrastructure Services Directorate. • Perform other duties as requested within the scope of this level in accordance with skills, knowledge and experience. • Assist with the implementation of the City's Adopt a Bushland and Coastline school education program.
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Fleet and Equipment Maintenance	• Operate fleet and plant equipment to carry out natural areas scheduled and reactive maintenance. • Operate and maintain machinery and plant equipment in accordance with manufacturer's instruction and safe operating procedures. • Report any defects, loss or damage to machinery or plant equipment to the Team Leader Natural Environment.
Resource Management	• Resources are shared with others to achieve Parks and Natural Environment, Engineering Services, Waste Services and Asset Management programmed works.

Classification Descriptors

Skills	• Demonstrated technical skills in natural area maintenance including revegetation and regeneration. • Effective interpersonal and communication skills with the ability to cooperate with employees and members of the public. • Effective time management and organisational skills with the ability to follow instructions, prioritise tasks and manage multiple tasks or projects • Ability to use initiative whilst working in a team environment or independently with limited supervision. • Demonstrated flexibility and problem-solving skills with a high attention to detail. • Ability to read and interpret work instructions. • Demonstrated intermediate level of computer literacy including the ability to operate a handheld device.
Knowledge	• Natural area regeneration and revegetation techniques and practices. • Manual handling techniques, methods and practices. • Bushland weeds. • Local provenance plant identification. • Practical knowledge of horticultural maintenance techniques, materials and equipment. • Traffic management. • Chemical application and associated safety procedures. • Work Health and Safety requirements relevant to the role including Material Safety Sheets.
Experience	• Minimum of two years' experience in natural area maintenance including regeneration and revegetation. • Completing and/or delivering designated work schedules to expected standards within relevant timescales, whilst providing directions to external parties where appropriate. • The use of plant, equipment and materials associated with weed control in natural area management. • Traffic management. • Providing excellent customer service. • Providing on-the-job training of employees as directed by your supervisor. • Demonstrated technical experience in natural area maintenance including regeneration and revegetation.
Qualifications / Clearances	• WA C Class Drivers Licence. • Relevant tertiary qualification in Conservation and Ecosystem Management or equivalent. • Chemical Certificate (Prepare and apply chemicals to control pest, weeds and diseases AHCCCHM307, Transport and store chemicals AHCCCHM304 and Control weeds AHCPMG301). • Chainsaw Certificate (or obtained within the first 3 months of appointment to position). • Construction Safety Induction Card (White Card) (or obtained within the first 3 months of appointment to position). • DWG Green Card (Phytophthora Dieback) (or obtained within the first 3 months of appointment to position).

	• Current Basic Worksite Traffic Management (BWTM) (or obtained within the first 3 months of appointment to position). • Current First Aid Certificate including CPR (HLTAID011 and HLTAID009) (or obtained within the first 3 months of appointment to position). • Current Working with Children Check (or obtained within the first 3 months of appointment to position).
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