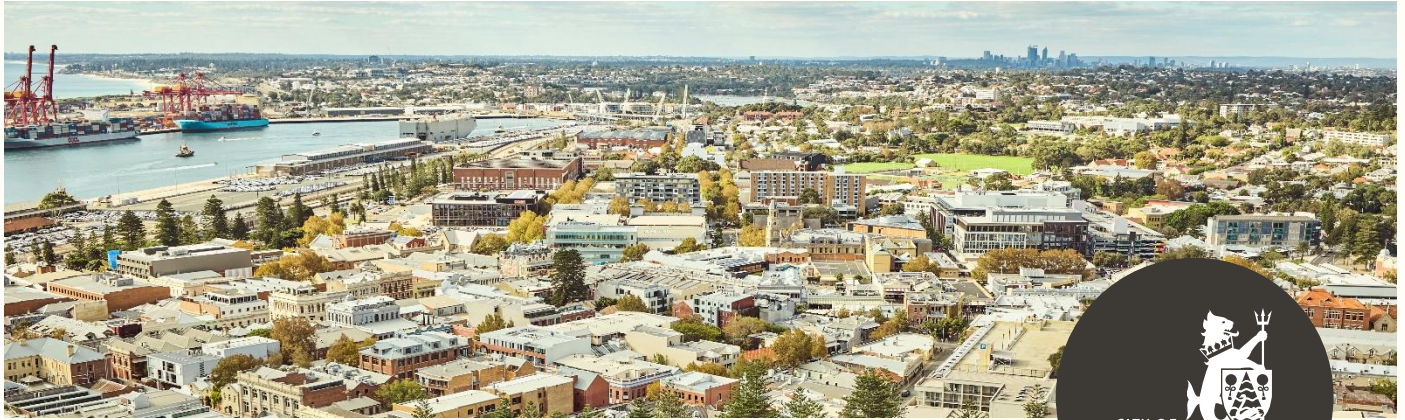




Rapid Response Officer



Permanent full-time

Salary \$78,495 - \$81,311 per annum + 12% super

Benefits

- **9-Day fortnight with regular RDO's**
 - **Uniform and PPE supplied**
 - **Stable hours and early starts**
 - **Superannuation matching contributions**
 - **Health and Wellbeing program**
 - **Superannuation co-contribution options**
 - **17.5% leave loading**
 - **Access to Fitness Passport**
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Organisational Overview

In Fremantle, every tree-lined street and green space tells a story, and our Parks and Landscape crew help write it. Our Parks and Landscape crew are the ones behind the green spaces, tree-lined streets, and playgrounds families grow up in. Whether it's laying turf, maintaining heritage streetscapes, or caring for native bushland, your work directly shapes how people experience their neighborhood. This is hands-on, outdoor work with a clear purpose, keeping Fremantle vibrant, clean and full of life. You'll be part of a solid, supportive team, working with the tools and equipment you need to make an impact on our local environment.

The City of Fremantle is currently seeking to appoint experienced, motivated, and enthusiastic Rapid Response Officer to join our Parks and Landscapes Service Team. You will be a passionate team player that has experience leading small teams and can provide great outcomes for our community. Hours will be worked on Thursday, Friday, Saturday, Sunday and Monday with every second Thursday an RDO.

Key Responsibilities

- Undertake reactive and programmed maintenance and high-level inspection, auditing and reporting faults and defects for the City's parks, gardens and reserves.
- Under limited direction manage day-to-day scheduling and maintenance works of Parks Rapid Response operations.
- Implement contractor management techniques and regularly assess contractor performance in accordance with various Parks and Landscape service contracts.
- Operate various hand tools, battery and petrol-powered equipment required for reactive horticultural maintenance and public open space presentation.
- Identify weeds, pests and diseases and use appropriate methods of control via mechanical, cultural and chemical control methods.
- Maintain accurate work records, cost/job sheets, timesheets, and customer request management (CRM) forms for self and others within direct control.

To be considered for this position, you will need

- Excellent communication and customer service skills.
- Experience in parks and gardens or in a similar environment, including practical experience with horticultural plant and equipment.
- Sound knowledge of amenity horticulture, turf, tree and reticulation maintenance practices.
- Ability to work as part of a team.
- Basic computer skills, including Microsoft Office suite of applications, and Adobe Suite.
- A qualification in horticultural discipline or related field and /or equivalent experience.
- A current WA 'C' class manual driver's licence and white Card.
- A forklift ticket and MR/HR license is desirable but not essential.

The City of Fremantle promotes a workplace that actively seeks to include, welcome and value unique contributions of all people. The City encourages people of all ages, genders, and abilities, Aboriginal Australians and people from culturally diverse backgrounds to apply for this job.

If you have any access needs that may require reasonable adjustments to allow you to fully participate in the application and interview process, please get in touch with the contact below. If you are an Aboriginal person or a person with a Disability who would like assistance with your application, please contact the Jobs and Skills Centre on 136464.

Application Instructions

Click Apply to be directed to our website and submit your application. Navigate to Job Attachments to view position description and Application Instructions.

Applicants should provide a current curriculum vitae and a two-page (maximum) cover letter in .pdf format. You do not need to address the selection criteria. Your CV and cover letter should demonstrate how your skills and experience make you a suitable candidate for the advertised position. The estimated closure date is **5pm on Sunday October 18** but we reserve the right to close the ad prior to this date.

To discuss this opportunity in more detail please contact **Tim Marks** on tim@fremantle.wa.gov.au

Applicants must have the right to work in Australia.

The City of Fremantle acknowledges the Whadjuk people as the Traditional Owners of the Walyalup/

Fremantle area, and we recognise their cultural and heritage beliefs are still important today.