



ICT Project Manager

The opportunity

Join our Information and Improvement team and play a key role in delivering technology projects that help shape how Council works and serves the community. As our ICT Project Manager, you'll be the dedicated project management specialist within a collaborative team of five and work closely with technical experts, business stakeholders, vendors and leaders across the organisation to turn ideas into practical outcomes.

This is a varied role where you'll combine strategic project management with hands on involvement in technology initiatives. You'll have the opportunity to lead projects from concept through to implementation and business transition while helping teams adopt new ways of working and realise the benefits of digital improvement. You will be supported by a team that values collaboration, innovation, knowledge sharing and continuous improvement.

Whether you come from local government, a large organisation, consulting, utilities, technology or another complex environment, if you enjoy bringing people together, solving problems and delivering meaningful change, this could be a great opportunity for you. We welcome applications from people of all backgrounds and experiences and are committed to creating an inclusive workplace where everyone feels valued, respected and supported.

This is a full-time 35 hour per week Parental leave term contract position till October 2027 possibility of extension. Salary from \$113,911 up to \$132,199 per annum plus superannuation (Salary package will be assessed based on skills, experience and qualifications)

Interested?

Click on 'Apply' to complete your online application.

You will be prompted through the application to answer the selection criteria as outlined overleaf.

Contact Malcolm Wales , Coordinator Improvement + Solutions, on (02) 4227 7272 for questions related to the job

For questions related to submitting your application online, our recruitment process or you require adjustments in the recruitment process, please contact the Talent Acquisition Team on (02) 4227 7065.

Applications close 11:59pm, Wednesday 2 September 2026

How you'll make a difference

You'll help deliver technology enabled projects that improve services, systems and outcomes across Council by:

- Leading ICT projects from planning and business case development through to implementation, transition and post implementation review.
- Developing project plans, schedules, budgets, governance documentation and reporting frameworks.
- Coordinating project resources, vendors, contractors and subject matter experts to achieve agreed outcomes.
- Managing project scope, risks, issues, dependencies and change activities throughout the project lifecycle.
- Supporting business units to implement new technologies, improve processes and successfully adopt change.
- Building strong relationships with stakeholders and providing clear communication, advice and project updates.
- Evaluating and implementing technology solutions that align with Council's strategic and operational objectives.
- Managing project handovers to operational support teams and ensuring sustainable long term outcomes.
- Monitoring project performance to ensure delivery against agreed timeframes, budgets and objectives

About you

You're an experienced ICT Project Manager with a strong track record of delivering technology, digital transformation and business improvement projects in complex environments. You bring expertise in leading projects from concept through to implementation, ensuring strong governance, effective stakeholder engagement and successful business outcomes. Comfortable managing multiple concurrent projects, you can balance competing priorities while maintaining focus on delivery, risk management and achieving strategic objectives.

You are more than a project manager. You have a solid understanding of technology and can work closely with technical specialists, vendors and business stakeholders to develop and implement practical solutions. You are confident preparing business cases, project plans and delivery roadmaps, and have experience guiding organisations through technology enabled change. Your ability to build relationships, influence outcomes and communicate effectively with a diverse range of stakeholders enables you to successfully deliver projects in fast paced environments. Ideally, you will have experience working within a large, complex government organisation or a similarly complex environment, although this is not essential. Most importantly, you are collaborative, adaptable and committed to delivering meaningful outcomes through technology while demonstrating Council's values of Respect, Integrity, OneTeam, Sustainability and Courage.



2025 Winner
AHRI Awards:
Best Employee
Experience
Strategy



2025 Highly Commended
NSW Local Government
Excellence Awards:
Organisational Diversity
& Inclusion



Veterans
Employment
Program



Committed
to Core
Inclusion



Selection Criteria

Wollongong City Council uses a merit-based recruitment process.

To support the panel in assessing your suitability, please respond to the criterion in detail. Your responses should clearly demonstrate how you meet each requirement, using specific examples that highlight your relevant skills, experience, knowledge, and attributes.

Please ensure your answers are authentic and reflect your own experiences. Responses generated by AI or copied from generic sources are discouraged, as they do not provide the depth or relevance needed for effective assessment.

We also encourage you to reflect on how your approach and values align with Wollongong City Council's core values: Respect, Integrity, One Team, Sustainability, and Courage.

The more detail you provide, the better equipped the panel will be to understand your capabilities and alignment with the role and our organisation

1. Tell us about a significant ICT or technology project you have led from initiation through to implementation. What was the project, what was your role, and how did you ensure it was delivered on time, within budget and to scope?
2. Describe an ICT project where you were responsible for developing the business case, project plan, resource requirements and budget. How did you approach the planning process and what were the outcomes achieved?
3. Provide an example of a project where you led technical specialists, contractors, vendors and business stakeholders through a significant technology or business change initiative. How did you gain stakeholder buy in, manage competing priorities and achieve project objectives?
4. Describe a time when you were managing multiple projects or competing priorities simultaneously. How did you prioritise work, manage stakeholder expectations and ensure successful delivery of outcomes?



Why you'll love working here

We're values based, and purpose-led

We care about our community and aim to create an extraordinary Wollongong. This is achieved by working toward the goals in the Our Wollongong Our Future Community Strategic Plan 2035. Our work is guided by our values of Courage, Integrity, Respect, Sustainable and One Team.

Make a difference in your community

You'll be part of a team that makes a positive impact through the services they provide, the infrastructure they build and the community they create.

Be your authentic self

Our strength is the diversity of our people. Council is an inclusive workplace where everyone is welcome, valued and belongs.

Grow capability and opportunity

We'll invest in you to develop the next generation of leaders who'll deliver services, projects and infrastructure that can only be found in large complex organisations.

Create local and industry connections

As part of a large and complex Council in a major city, you'll establish networks with a range of Local Government Industry peers, bodies, associations and organisations.

Career growth and recognition

Reward and recognition, corporate

True work-life balance

We know you work hard, and we make sure that effort is rewarded with real flexibility. Our hybrid work options, flex-time, and rostered days off mean you can maintain balance with family and enjoying our coastal lifestyle, while delivering great outcomes for community.

Great working conditions

Enjoy a 35-hour work week

Generous leave provisions

Five weeks of annual leave per year (pro rata) and access to long service leave after just five years.

Health, safety, and wellbeing

We prioritise a safe workplace for everyone, every day, everywhere. Our wellbeing programs support mental, physical and social wellbeing of our people to be at their best and include an Employee Assistance Program, skin and hearing checks and discounted gym memberships.

A vibrant social culture

We have a thriving Social Club hosting a range of fun activities year-round from trivia to happy hour events, themed nights and more. There's a dedicated social space with table tennis, pool table and shared break out areas.



Next steps

How to apply

Click apply and submit your up-to-date resume and answer the selection criteria questions.

Your application will be assessed following the conclusion of the advertising period.

We will keep you informed during the recruitment process to:

- Advise you of your progress through each stage;
- Explain assessments that you need to complete;
- Notify you of the outcome of your application by email or phone, and
- Provide you with feedback on your request.

For assistance in submitting your application, please contact the Talent Acquisition Team on (02) 4227 7065.

More information

- We encourage applications from everyone regardless of gender, age, ethnicity, cultural background, faith, disability or gender identity. People with disability are encouraged to reach out so they can be supported to access adjustments in recruitment processes and in the workplace, to enable them to demonstrate their skills and capabilities to meet the requirements of the job.
- Wollongong Council adheres to the principles of a child safe organisation and is committed to the care and protection of all children and young people in the community.
- Suitable candidates may be placed on an eligibility list for future opportunities in the team, which may include full time, part time, temporary and or casual.
- Suitable candidates are subject to employment screening which includes reference checks, Identity and Medical History Checks, and may also include a Nationally Coordinated Criminal History Check and Working with Children Check. Employment is subject to clearance of all these checks.

